



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 19, 2018

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NEF-150SS
18V-774

Subject: Air Bags may not Deploy Due to Incorrect Setting

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BUICK/ENCORE/2019
CHEVROLET/SPARK/2019
CHEVROLET/TRVERSE/2019
CHEVROLET/TRAX/2019

Mfr's Report Date: November 1, 2018

NHTSA Campaign Number: 18V-774

Components:

AIR BAGS
AIR BAGS: AIR BAG CONTROL MODULE

Potential Number of Units Affected: 12

Problem Description:

General Motors LLC (GM) is recalling certain 2019 Buick Encore, Chevrolet Spark, Traverse, and Trax vehicles. The Sensing Diagnostic Module (SDM) on these vehicle may not have been turned off of "manufacturing mode," preventing the air bags from deploying in the event of a crash.

Consequence:

If the air bags do not deploy in the event of a crash, it can increase the risk of injury.

Remedy:

GM will notify owners, and dealers will reprogram the SDM module to the correct mode, free of charge. The recall began November 6, 2018. Owners may contact Buick customer service at 1-800-521-7300 and Chevrolet customer service at 1-800-222-1020. GM's number for this recall is 18365.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement