

Frequently Asked Questions (FAQs) for Safety Recall N182206630 Airbag Inflator Rupture

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Safety recall identified above.

Q1) Which vehicles are involved?

A1) Certain 2010 - 2011 model year Chevrolet Malibu vehicles.

Q2) What is the issue or condition?

A2) These vehicles were equipped with an ARC front-driver airbag inflator that could over pressurize during airbag deployment and rupture.

Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?

A3) None.

Q4) What is the remedy/repair?

A4) Dealers will replace the front-driver airbag module.

Q5) What is the safety risk? Is the vehicle safe to drive?

A5) If the front-driver airbag inflator ruptures during deployment, the airbag may not fully inflate, and the release of high-pressured gas may propel pieces of the inflator and airbag module into the occupant compartment, causing or increasing the risk of injury to occupant(s) in a crash.

Q6) Does the customer have to pay for this remedy/repair?

A6) No, this inspection/repair will be done at no cost to the customer.

Q7) Is the remedy/repair available now?

A7) No, this inspection/repair will be done at no cost to the customer.

Q8) What should customers do until recall repairs can be completed? Are there any special instructions?

A8) If special instructions are provided, they will be included in the notification letters to customers.

Q9) How can customers check to see if their vehicle is involved in this field action?

A9) Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

Q10) If customers are concerned, can they get a rental car or courtesy transportation?

A10) Owners should contact their Chevrolet dealer to arrange a service appointment as soon as possible. They may continue to use their vehicle as the condition is possible only during airbag deployment. If they have concerns about the continued use of their vehicle before the repair can be completed, there is the availability of shuttle service as well as courtesy transportation at no charge. A labor code to submit for courtesy transportation will be included in the upcoming bulletin.